

**Please ask for:** Mr M. Berry                      **Your Ref:**  
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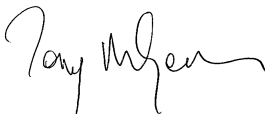
12 February, 2016

Dear Councillor,

**CUSTOMERS AND CORPORATE SCRUTINY COMMITTEE  
4.00 PM ON MONDAY 22 FEBRUARY 2016  
ESPERANCE ROOM, CIVIC CENTRE, CANNOCK**

You are invited to attend this meeting for consideration of the matters itemised in the following Agenda.

Yours sincerely,



**T. McGovern,  
Managing Director**

To: Councillors:

Johnson, T.B. (Chairman)  
Cooper, Miss J. (Vice Chairman)



Bernard, Mrs. A.F.	Hoare, M.W.A.
Burnett, G.	Kraujalis, J.T.
Buttery, M.	Pearson, A.
Freeman, Miss M.A.	Stretton, Mrs. P.Z.
Grice, Mrs. D.	Sutherland, M.

Observers: *(Observers are invited to attend to speak at the Chairman's discretion and / or answer questions relating to their Portfolio.)*

Adamson, G.	(Leader of the Council)
Davis, Mrs. M.A.	(Health and Wellbeing Portfolio Leader – for matters related to Benefits Administration)
Lovell, A.	(Corporate Improvement Portfolio Leader)

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# **A G E N D A**

## **PART 1**

### **1. Apologies**

### **2. Declarations of Interests of Members in Contracts and Other Matters and Restriction on Voting by Members**

- (i) To declare any personal, pecuniary or disclosable pecuniary interests in accordance with the Code of Conduct and any possible contraventions under Section 106 of the Local Government Finance Act 1992.
- (ii) To receive any Party Whip declarations.

### **3. Minutes**

To approve the Minutes of the previous meeting held on 30 November 2015 (enclosed).

### **4. Cannock Citizens' Advice Bureau**

Representatives from the Cannock CAB will be in attendance to provide an overview/update on the work of the organisation locally.

### **5. Quarter 3 Performance Report 2015/16 – Customers PDP**

Report of the Head of Governance (Item 5.1 – 5.9).

### **6. Community Engagement Review Task & Finish Group**

To receive an update from the Chairman of the Task & Finish Group following the meeting held on 8 February, 2016.