

Fast-track your Housing or Council Tax Benefit change in circumstances in three easy steps...

One...

Report the change in circumstance to us within one week of the change happening.

Two...

Tell us how and when your circumstances changed and if reporting the change by phone or online, provide proof of the change within two working days.

Three...

That's it! So long as you have provided everything we need we guarantee to re-assess the claim within two days of receiving notification of the change in circumstances.



To report a change in circumstances
call our Customer Services Team on

01543 464292